

Updated 01/06/2024

[Additions are limited to amending the model numbers, adding 2024 model year introduced models]

LG 5 Year Warranty Promotion:

Free 5 Year Warranty on Selected Laundry Products

Purchase a Qualifying Product (as listed in our terms) in the Territory within the Promotional Period and sign up within 90 days of purchase on <https://www.lg.com/uk/5yearwarranty> to receive a 5 year parts and labour warranty on your Qualifying Product (rather than the standard 2 years). Internet access is required. Terms and conditions apply, see below for further details (especially on the Promotion Periods).

Terms and Conditions

All laundry products sold by LG Electronics U.K. Ltd ("LG") come with a standard free 2 year warranty and this covers parts and labour.

Subject to you registering your Qualifying Product in accordance with these terms and conditions, the Promotion extends the standard warranty cover by a further 3 years, so you receive a 5 year warranty in total running from the **date of purchase**. Please note, this offer does not apply to products purchased for commercial use.

Notwithstanding the duration, this 5 year warranty is also subject to the warranty conditions listed in the standard warranty literature that came with your Qualifying Product.

This 5 year warranty is distinct from (and in addition to) a 10 year (or 20 year for select models), parts only (not labour) warranty that LG gives on the Direct Drive Motor, which runs from the date of purchase.

To activate the promotional warranty please register your appliance at <https://www.lg.com/uk/support/product-support/product-registration> within 90 days of purchase.

These promotional warranty conditions are additional to, and complement the standard warranty conditions as supplied with the product.

Promotional Periods and Qualifying Products:

Promotional Period:	Qualifying Products	Territory	
00:01GMT 01/06/2024 to 23:59GMT 01/12/2024	The codes below are the UK variant LG models qualifying for this Promotion	United Kingdom and ROI	
	<u>Washing Machines</u>		
	F4V309WNW		F2Y708WBTN1
	FCV309WNE		F2Y709WBTN1
	F4V309SNE		F2Y709BBTN1
	F4V310SSE		F4Y709WBTN1
	F4V509SSE		F4Y711BBTN1

F4V510SSE	F4Y713BBTN1
F4V709WTSE	F4Y709WBTA1
F4V709STSA	F4Y710BBTA1
F4V710WTSE	F4Y711WBTA1
F4V710STSE	F4Y711BBTA1
F4V710STSH	F4Y909WCTN4
F4V710STSA	F4Y913WCTA1
F4V910WTSE	F4Y913BCTA1
F4V910BTSE	F4X1008NWK
F6V1110WTSA	F4X1008NMK
F6V1110BTSA	F4X1009NWK
F4V1112WTSA	F4X1009NMK
F4V1112BTSA	F2X70S9TWB
FH4G1BCS2	F2X70S9TSB
F2Y508WBLN1	F2X70S9TBB
F2Y509WBLN1	F4X7009TWB
F2A509GBLN1	F4X7009TSB
F2C509GBTN1	F4X7009TBB
F4Y509WBLN1	F4X7011TWB
F4Y509GBLN1	F4X7011TSB
F4Y510WBLN1	F4X7011TBB
F4Y510GBLN1	F4X7013TWB
F4A510WWLN1	F4X7013TSB
F4A510GBLN1	F4X7013TBB
F4C510WBTN1	F4X7511TWB
F4C510GBTN1	F4X7511TSB
F4Y511WBLN1	F4X7511TBB
F4Y513WWLN1	F4X7513TWB
F4Y509WWLA1	F4X7513TSB
F4Y509GBLA1	F4X7513TBB
F4Y511WWLA1	F4X9009TWC
F4Y511GBLA1	F4X9009TBC

Washer Dryers

FWV796WTSE	FWY996BCTN4
FWV796STSE	FWY937WCTA1
FWV917WTSE	FWY937BCTA1
FWV1128WTSA	W4X1085NWK
FWV1128BTSA	W4X1085NMK
LSWD100E	W4X1095NWK
FWY385WWLN1	W4X1095NMK
FWY696WWLN1	W4X7516TWB

	FWY696GBLN1	W4X7516TSB	
	FWY606WWLN1	W4X7516TBB	
	FWY606GBLN1	W4X7537TWB	
	FWY706WWTN1	W4X7537TSB	
	FWY706GBTN1	W4X7537TBB	
	FWY916WBTN1	W4X9096TWC	
	FWY916BBTN1	W4X9096TBC	
	FWY996WCTN4		
	<u>WashTower</u>		
	WT1210BBTN1		
	WT1210NBTN1		

Territory:

UK and Northern Ireland.

Republic of Ireland (ROI) is included only where specified, please see the table above.

Additional Conditions:

LG reserves the right to amend these terms and conditions at any time and to amend or withdraw this Promotion at any time.

These promotional warranty conditions are valid for any person who has purchased and legally acquired possession of the Qualifying Product during the Promotional Period in the Territory.

The promotional warranty only applies to the purchase of new (not second-hand) Qualifying Products. It is non-transferable and in the event of a change of ownership will not be valid unless LG has provided its written approval.

This warranty is only valid when accompanied by the original invoice, sales receipt or formal confirmation from LG of the warranty period.

Subject further to the conditions of the warranty supplied with the product, if the serial number is defaced, missing or illegible, the warranty with LG is null and void. In this case, you should contact the dealer from whom the product was purchased.

Duration:

The promotional warranty is effective from the purchase date during the Promotional Period. The standard warranty period on LG laundry products is two (2) years. Where an LG five (5) year promotional warranty is offered this extends the standard period of cover by three (3) years.

For any promotional warranty the Qualifying Product must be registered within 90 days of purchase, and this will extend the cover from the purchase date.

In addition the Direct Drive motor is provided with a limited 10 year (or 20 for select models) parts only warranty from the date of purchase.

Services:

LG's obligations are limited to the successful repair or, at its discretion, replacement of the product or defective component(s).

LG shall, at its option a) repair the LG Qualifying Product using new or refurbished parts that are equivalent to new in performance and reliability or b) replace the LG Qualifying Product with a product that is formed from new and/or refurbished parts that are equivalent to new in performance and reliability and/or any other suitable option at its discretion

Warranty repairs must be carried out by LG Service Engineers, an LG authorised dealer or an authorised LG Service Centre, as dictated by LG.

Exclusions:

The same exclusions and limitations apply to the promotional warranty as set out in the standard warranty conditions supplied with the product and the following are not covered under LG's warranty:

- Any costs relating to transport including delivery, removal or installation of the product
- Periodic check-ups, maintenance and repair or replacement of parts due to normal wear and tear.
- Incorrect installation, misuse, or faults caused by the user through operating errors or lack of care and maintenance.
- Use of the product outside of its normal purposes.
- Damage caused by Lightning, Water, Fire, Acts of God, War, Public Disturbances, incorrect mains voltage, improper or insufficient ventilation or any other cause beyond the reasonable control of LG.
- Faulty repairs or repairs carried out by parties other than LG Service Engineers, an LG authorised dealer or an authorised LG Service Centre.

Liability:

The consumer's statutory rights whether against the retailer arising from the purchase contract or otherwise are not affected by this warranty.

Unless the applicable legislation states anything to the contrary, the rights under this warranty are the consumer's sole rights and LG, its subsidiaries and distributors shall not be liable for any indirect or consequential loss or damage to any other related equipment, software or material. Where applicable legislation and these terms differ, only the parts that are affected will be subject to the applicable legislation and all other parts of the terms remain in force. These terms and conditions are governed by UK law and any dispute or matter arising out of these terms or the promotion shall be under the exclusive jurisdiction of the UK courts.

Law:

LG shall comply with its obligations under data protection legislation (including the EU General Data Protection Regulation and the UK Data Protection Act 2018) and shall only share personal data for the purposes of fulfilling the extended warranty, as stated under these terms or by contractual necessity or legitimate interest. Please see our [Privacy Policy](#) for further details.

Contact:

For queries relating to warranty or product service please visit our [Contact Us](#) page:

The Promoter:

LG Electronics U.K. Limited - Velocity 2, Brooklands Drive, Weybridge KT13 0SL