

Grillo Outdoor Kitchens

Warranty



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Warranty in brief

Grillo Outdoor Kitchens are built to last, and have a **3 year warranty** on the kitchen structure, structural materials, Grillo appliances and Grillo BBQs. Any other non-Grillo products that are incorporated into the kitchen (e.g. Bull gas BBQ) are covered by the manufacturer's warranty.

Warranty in more detail

Our 3 year warranty is a warranty against defects in materials and workmanship on the kitchen structure, structural materials, Grillo appliances and Grillo BBQs.

We undertake to rectify free of charge any material fault which develops within the period shown above, so far as is reasonable, other than wearing parts or anything caused by unfair wear and tear or natural weathering and aging. Corrosion and related damage is excluded where kitchens are installed in coastal areas.

Please note that natural ageing of materials and other finishes may vary in colour due to differences in grain and shade and that materials will naturally season and age or weather over time. Natural weathering and ageing of the materials is expected and is not included in the warranty. This particularly applies to the Iroko hardwood on Grillo Forge and Grillo Vantage outdoor kitchens. Whilst Iroko is an exceptionally durable natural hardwood, it may develop some small surface aging over time and as with all hardwoods, it will 'silver' (turn grey in colour). This is expected, and as such is not covered by the warranty.

Durability

Grillo Group Ltd, as the manufacturer, controls the design, build, certification and warranty of Grillo Outdoor Kitchens. Grillo Outdoor Kitchens are built to last. From our commitment to using only the finest quality materials, to the state-of-the-art manufacturing techniques, we have absolute confidence in every product in our range. That's why we're proud to offer this warranty. Our mission is to deliver maximum value in high quality product, and provide practical support and outstanding customer service.

Notes

Please note that the warranty is only valid for products installed by a Grillo registered installer and that the product has not been modified or changed in any way. Grillo does not accept liability for any direct or consequential damage, loss or other expense arising from misuse or incorrect installation and operation of the kitchen.

Warranty and all sales are subject to Grillo [terms and conditions](#) current at the point of order. This warranty does not affect your statutory/legal rights. We would like you to register your Grillo Outdoor Kitchen on our online Kitchen Register, as this makes it very easy for us to find the required proof of purchase should you ever need to contact us under this warranty.

Please do not hesitate to contact us by phone (01223 866130) or email (info@grilloliving.com) if you have any questions relating to our warranty.