

1. GET IN TOUCH WITH US

We invite you to experience our shutters first-hand by [booking a free consultation design appointment](#) - service available all over the UK, by calling Shutters Factory directly on [02045 058 942](tel:02045058942) or via email at costco@shuttersfactory.co.uk

One of our specialist surveyors will come to your home with the full samples kit so you'll have the opportunity to touch and feel the quality of our shutters, and provide you with [customized solutions](#) to help you create an inviting space in your home that reflects your unique style and personality.

2. YOUR SHUTTERS QUOTATION

You will receive a detailed quotation for supply and installation of your selected product.

Please note: The quotation is valid for 14 days.

*After this period, we reserve the right to re-evaluate the pricing provided initially.

3. COSTCO SPECIAL ORDER FORM / ONLINE PAYMENT

We will provide a Costco Special Order Form. Simply take it to a Costco till point to place your order.

Alternatively, you can place your order online, on Costco's website or app.

Once payment is made, you must activate your order - either call us at [02045 059 842](tel:02045059842) or [email us](#) quoting **Costco's reference number** and **Installation address**.

4. MANUFACTURING AND INSTALLATION

You will have 7 days to change your mind before we place your order with the factory. After 7 days, manufacturing will commence. We will install the **Mimeo Europe and Luma Shutters within 6-8 Weeks** and all the other Composite, Wooden and Aluminium Range Shutters within 10-14 weeks. Your shutter's installation will be handled by a professional shutter's installer.

5. PROVIDING THE WARRANTY

Upon project completion, we will provide your product warranty – all that's left is for you is to enjoy your shutters. We look forward to the possibility of helping you create a home that reflects your unique style and personality