



AWNING ORDERING GUIDE



Step by step guide to ordering your Olympus awning



After choosing the awning product, it is crucial to refer to the Measuring Guide on Page 3 to ensure the correct size is ordered for your property. Please select the appropriate dimensions.



Once you have determined the dimensions you need and if you require our installation service, please promptly confirm your order at www.costco.co.uk



Note: It is crucial for you to ensure whether planning permission is required before proceeding. We recommend seeking professional advice, contacting your local planning authority, or reaching out to the dedicated Olympus team. It is essential that you, as the consumer, verify that the dimensions taken are accurate.



When you place your order, you'll get to choose the perfect textile colour to suit your style. And as an added bonus, your purchase already includes sleek aluminium powder coating. Take a moment to ensure you've picked the exact colours you want before finalising your order.



Stay in the loop with the Olympus team as we keep you informed at every step of the process, from delivery to installation.



Before the delivery or installation, it's crucial to thoroughly review the Awning Order Guide. This will help ensure that all the necessary requirements have been met and everything is in place for a smooth and successful installation process. Your attention to detail at this stage will guarantee a hassle-free experience and the best possible outcome for your awning project.



Once your order is placed, we'll need to ensure that the site is perfect for installing the awning. Simply email images to costco@theolympusgroup.co.uk for a quick confirmation. Our dedicated team member will then personally guide you through the process and help you choose the best colours to match your preferences. Let's make sure everything is just right for you!



Congratulations on selecting installation! Your awning will be expertly installed on the date provided. Get ready to enjoy your new awning hassle-free! At Olympus, we stand behind our products, offering a solid five-year warranty from the date of delivery and installation. Our products are designed to meet all specifications, free from defects in design, material, and workmanship, and are guaranteed to be of exceptional quality and fit for the intended purpose. We kindly ask our customers to use the products correctly and responsibly. It's important to note that our warranty does not cover on-site labour beyond twelve months or textiles after twelve months for hardware and colour fastness. We are committed to providing top-notch products and exceptional service to our valued customers. Your awning will be delivered on the date as previously agreed.



Your awning will be supplied and delivered on the previously agreed date. Olympus stands behind its products, guaranteeing that they will meet their description and any applicable specifications for a full five years, parts only, from the date of delivery. Our products are designed to be free from defects in design, material, and workmanship, ensuring that they are of the highest quality and suitable for the purpose indicated by the supplier. To ensure the longevity of your purchase, it's essential to use the product correctly and with care. Please note that while our products are built to last, they are not indestructible. We cannot be held liable for damage resulting from fair wear and tear, intentional harm, negligence, or improper handling during unpacking. It's also important to mention that our textiles are covered for twelve months for both structure and colour fastness, with some exclusions from parts warranty.

Maximise your enjoyment of the great outdoors with your stylish awning and create unforgettable memories in your outdoor space.

Measuring Guide

The installation height for the back wall will be determined on-site based on its fixing points, ensuring that the bolts hit the brick centre point rather than the grout line.

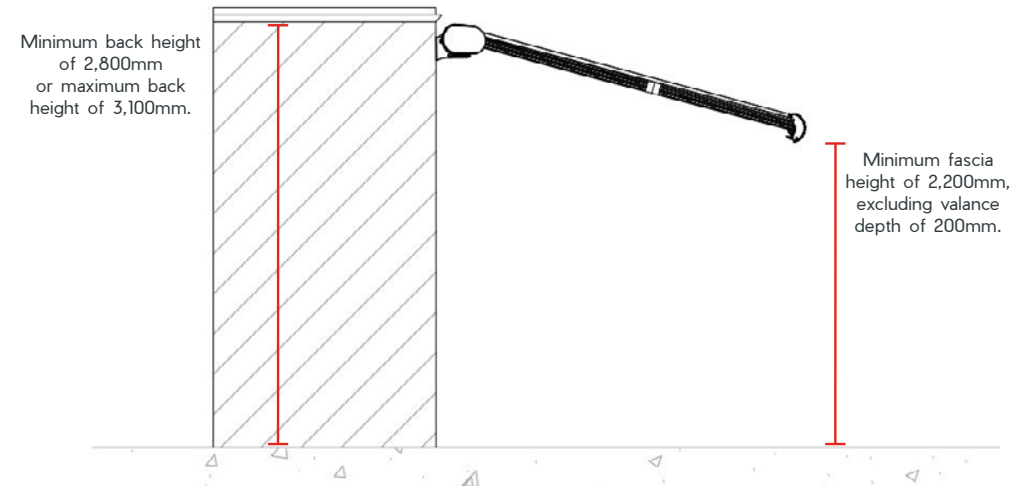
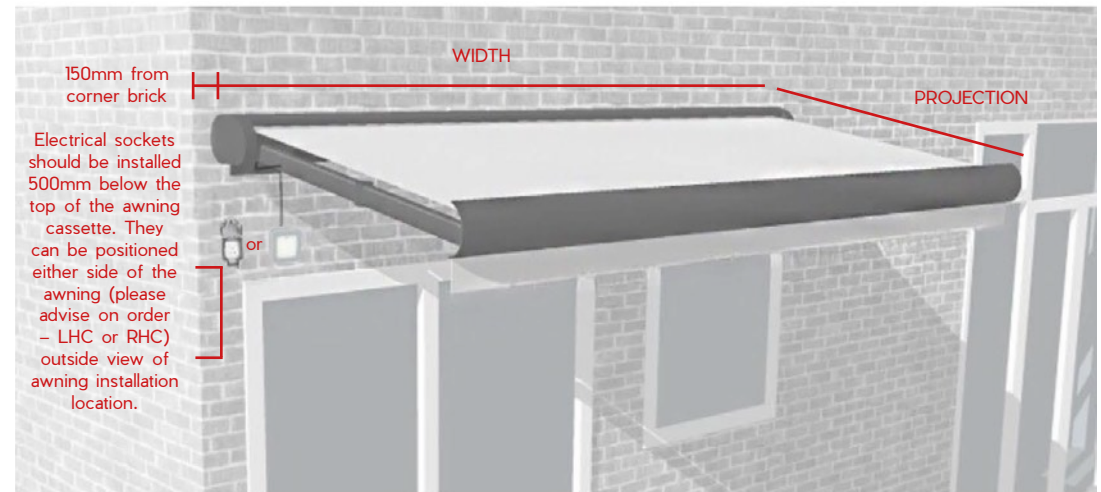
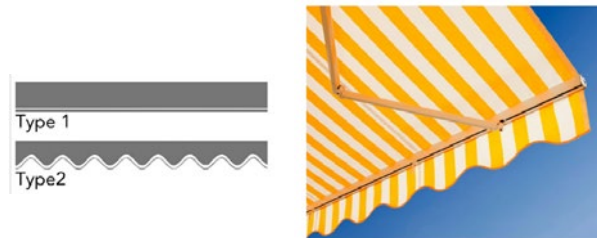
This could be between a minimum height of 2,800mm (11.31° minimum pitch) or a maximum height of 3,100mm (16.70° maximum pitch).

Both heights will give a minimum fascia height of 2,200mm, excluding a valance depth of 200mm. The valance is an optional extra.

Please note, the 200mm valance is an additional item that requires extra payment. If interested in the valance option, please consult our team for guidance.

Valance Type

If artwork is required on the valance, there will be an additional cost. Please consult with the team or review the costs published.



Step by Step Measurement

1. Make sure to leave ample space on the back wall for the awning installation. We'll need approximately 300mm, which is about four brick sizes. To measure the building width, step outside and jot down the total measurement (width and projection) in millimetres.
2. If the awning is up to 5,000mm wide, it will require eight courses of bricks to be installed above and below the installation point. In case the minimum requirements cannot be met, bespoke support brackets will be necessary, which are not included in the price. We recommend confirming with one of our operators if there are any drainpipes, cables, or any other obstructions.
3. To achieve a front fascia height of 2,200mm, the system must be installed at a back wall height ranging from 2,800mm (11.31° minimum) to 3,100mm (16.70° maximum), depending on the installation point. It's crucial to avoid placing the installation bolts on the grout line, except for specific circumstances.

If this option doesn't fit your needs, feel free to chat with your operator. We can tailor-make brackets just for you, including spreader plates, bungalow brackets, or z-brackets. If your system needs to be installed higher than the specified measurements, please double-check with the operator, as scaffold equipment may be the way to go.

Please communicate this information to one of our advisors by emailing costco@theolympusgroup.co.uk or you may call our office directly on 01204 868 640.

IMPORTANT

- If your wall doesn't have the required clearance, don't worry! We've got you covered with supporting brackets available for an additional charge.
- Attention! When installing any awning system, it is crucial to ensure a 150mm clearance from the edge of the installation area. Additionally, if heaters are being installed, a minimum clearance of 500mm from the underside of the awning system is required. Your safety and the effectiveness of the system depend on it!

Site Preparation Guide

Before diving into the installation process, take a moment to review this guide for a seamless and secure awning setup. Your thorough understanding of these requirements will ensure a hassle-free experience.

To ensure a smooth and safe delivery, it's important to clear the route from the vehicle to the delivery point. We want to make sure that the nearest accessible point is free of debris and obstructions, and that there are no trip hazards on the pathways around the site. If there are any access issues like restricted access, gradients, or gravel paths, please let us know. Our team will need ample space around the installation site, and this will vary based on the unique requirements of each site and project. Your assistance in ensuring clear access will help us deliver the best service possible.

We want to ensure a smooth installation process for you. Our technician will carefully assess the area during the survey, so please help by clearing any potential obstructions. Any unique circumstances will be taken into account as well. We politely and respectfully request your assistance in creating a comfortable working space for our team. For additional details, please refer to our On-Site Inspection Form.

Experience the ease and convenience of our awnings with these electrical requirement guidelines: Ensure you have a power outlet ready to connect the awning motor, which could be positioned on the left or right side (from an outside view) based on the survey results. Remember, for safety and reliability, all electrical work must be performed by a certified electrician.

We will set up the awning, adjust the limits and sensors if necessary, and leave the electrical tails hanging for your electrician to connect to the 5-amp fused spur power supply. The tails will be approximately 3,000mm long, but if you need a longer cable, we've got you covered for an additional charge.

Once your order is placed, our dedicated team will personally ensure that you receive all the essential details regarding the electrical requirements for your awning. This valuable information can then be easily shared with your electrician to guarantee a smooth installation process. For further guidance, please refer to our comprehensive Awning Electrical Requirement Guidelines.



ROLLER BLINDS



VERTICAL BLINDS



SKYLIGHT BLINDS



BESPOKE BLINDS



AWNINGS



CANOPIES



PARASOLS



GLASS PERGOLAS



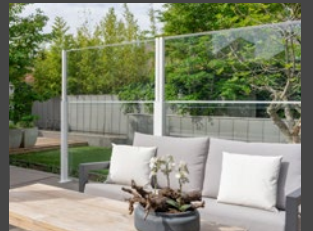
RETRACTABLE ROOFS



BARRIERS



PLANTERS



RETRACTABLE PARAPET GLASS



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